## TAMWORTH BOROUGH COUNCIL INTERNAL AUDIT COUNTER FRAUD WORK PLAN 2013/14

| CREATING AN ANTI-FRAUD CULTURE  |  |  |
|---|--|--|
| OBJECTIVE   | RISK   | PROGRESS   |
| To build an anti-fraud culture through the adoption<br>of various measures to promote counter fraud<br>awareness by:          | <ol> <li>Failure to make staff, member and the public aware<br/>that their suspicions will be treated confidentially,<br/>objectively and professionally.</li> </ol> | Roll out delayed to<br>November 2013 –<br>to be completed<br>with Fraud  |
| <ul> <li>a) Roll out of the e learning package on<br/>governance (includes counter fraud &amp;<br/>whistleblowing)</li> </ul> |  | Awareness<br>campaign  |
| <ul> <li>b) Provide drop in sessions (if required) to<br/>staff and members</li> </ul>  |  | As required  |
| c) Continue to make available counter fraud strategies/policies on the intranet/website                                       |  | Completed –<br>revised versions to<br>be presented to<br>January 2014 Audit<br>& Governance<br>Committee for<br>approval |
|   | RESOURCE (DAYS)  | 5  |

| OBJECTIVE   | RISK   | PROGRESS  |
|---|--|---|
| Review communications so that the most<br>effective ways of communicating with staff are<br>utilised. | A lack of robust strategic approach to deterring fraud can<br>undermine actions to build an anti-fraud culture | Evaluation and<br>adaptation of<br>National Fraud<br>Authority fraud<br>campaign pack<br>being completed for<br>roll out with E<br>Learning solution. |
|   | Resources (Days)   |   |

## **PREVENTING FRAUD**

| OBJECTIVE   | RISK   | PROGRESS           |
|---|--|--------------------|
| Review the existing counter fraud policy          | Out of date policies and procedures which do not cover | Drafted – awaiting |
| statement, strategy and guidance notes and        | relevant legislation                                   | Trade Union input. |
| update and amend as appropriate.                  |  | To be reported to  |
|   |  | January 2014       |
|   |  | Committee for      |
|   |  | approval           |
| Review financial guidance and update and          | Out of date policies and procedures which do not cover | Revised version    |
| amend as appropriate.                             | relevant legislation                                   | being worked on.   |
|   |  | To January 2014    |
|   |  | Committee for      |
|   |  | approval           |
| Review and update the fraud risk register in line | Potential risks not identified                         | Completed          |
| with potential system weaknesses identified       |  | quarterly          |
| during audits or investigations.                  |  |                    |
|   |  |                    |
|   | Resources (Days)                                       | 9                  |

| OBJECTIVE   | RISK   | PROGRESS           |
|---|--|--------------------|
| Undertake enquiries as a result of the outcome of the Audit Commission's National Fraud Initiative                  | If not undertaken, there is a risk that the opportunity to abuse a system weakness may be heightened as the risk of being caught maybe deemed negligible by the perpetrator. | On-going           |
| Undertake local proactive exercises at the<br>Authority as agreed with the Executive<br>Director Corporate Services | If not undertaken, there is a risk that the opportunity to abuse a system weakness may be heightened as the risk of being caught maybe deemed negligible by the perpetrator. | Not yet identified |
|   | Resources (Days)   | 15                 |

| OBJECTIVE   | RISK  | PROGRESS |
|---|---|----------|
| All referrals will be investigated in accordance<br>with the Counter Fraud and Corruption Policy<br>Statement and Strategy. | The risk of not investigating is that fraud goes<br>unpunished and there is no resulting deterrent effect thus<br>increasing the prevalence of fraud further.<br>The staff (or others) making the allegation feel they are<br>not taken seriously and referrals cease to be made. | On-going |
|   | Resources (Days)  | 20       |

| SANCTIONS  | 5 |
|------------|---|
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| OBJECTIVE   | RISK  | PROGRESS    |
|---|---|-------------|
| Ensure that the sanctions are applied correctly and consistently. | If sanctions are not imposed there is no deterrence of fraud. | As required |
|   | Resources (Days)  |             |

| REDRESS   |   |             |
|---|---|-------------|
| OBJECTIVE   | RISK  | PROGRESS    |
| Maintain comprehensive records of time spent on<br>each investigation so that this can be included in<br>any compensation claim.<br>Identify and maintain a record of the actual<br>proven amount of loss so that appropriate<br>recovery procedures can be actioned. | Fraudsters may not realise that any and all measures will<br>be taken to recover any money lost to fraud. | As required |
|   | Resources (Days)  |             |

| OBJECTIVE   | RISK  | PROGRESS |
|---|---|----------|
| Attendance at relevant fraud forums/meetings to<br>ensure that professional knowledge and skills are<br>maintained. | Failure to ensure the completion of mandatory strategic<br>work may mean that the professional knowledge and skills<br>are not maintained to a high standard. | On-going |
| Completion and agreement of work plan.  |   | On-going |
| Regular meetings with the Executive Director Corporate Services.  |   | On-going |
| Quarterly report of counter fraud work.   |   | On-going |
| Attendance at relevant training as required.  |   | On-going |
| Resources (Days)  |   | 5        |
| TOTAL RESOURCES (Days)  |   | 54       |